Carpet Stain and Spot Removal

Frequency

Daily

Materials & Equipment

- Carpet spotter production
- Carpet brush
- Water extraction unity
- Supply of clean cloths
- Old towel
- Chewing gum remover
- Bone knife

Areas Where Applicable

All carpet including entry matting. If carpet is made of natural material or you are unsure of fiber composition, see your manager before beginning with spotting procedure due to the possibility of damaging the carpet fibers.

Preparation of the Materials

Prepare a carpet shampoo solution in a plastic spray bottle according to the manufacturer’s directions.

Procedure

1) To spot clean liquid spills, absorb as much of the liquid from the carpet as possible, using appropriate materials, and rinse with clean water.
2) If spot remains, apply carpet cleaning solution from a spray bottle directly on the spot. Try to avoid excessive wetting of the carpet.
3) Tap the spot with a stiff bristle brush. This prevents spreading the spot over a larger area. Allow for a 10 minute dwell time.
4) Blot the carpet cleaning solution from the carpet with clean cloths. Repeat procedure several times if necessary, or until the spot has disappeared. If traffic permits, place an old towel on area and weigh it down, letting it sit for as long as possible. The hydrostatic draw of the towel will pull and absorb any remaining water and soil from the carpet.
5) For large area spills, a water extraction unit may be used. Refer to the procedure outlining water extraction for proper instruction of the use of this equipment.
6) Gum or tar-like substances can be removed using chewing gum remover in an aerosol can and a putty knife. Freeze the substance by spraying the chewing gum remover directly on the material. Then lift the material from the carpet fibers using the putty knife. If using a solvent, apply sparingly and rinse with clean water immediately.

7) After removing spots from the carpet, allow the area to dry and vacuum to restore the pile to its original condition.

8) If the spot or stain remains, contact your manager.

Cleanup

Thoroughly rinse the cloths and sponges and dry them for storage. Clean and properly store the extraction unit.

Safety & PPE Recommendations

PPE recommended includes hand and eye protection and safety signage. Use caution when spraying products. Always spray away from your face to prevent chewing gum remover from getting in to your eyes or on your skin. Direct contact with the compressed gas could cause severe burns due to extreme cold.

Performance Standards

All visible signs of the stain should be removed. Carpet fibers should be thoroughly rinsed and free from sticky residue. All frayed fibers should be neatly trimmed and any remaining damage should be reported to your manager.